

Tim Malone, MCSE

Senior Systems Administrator | Infrastructure & IT Management Specialist

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Summary

Seasoned IT professional with decades of experience designing, managing, and maintaining business-critical systems. Proven track record in infrastructure oversight, systems administration (Windows & Linux), VMware virtualization, backups, disaster recovery, and vendor coordination. Skilled at bridging legacy platforms with modern cloud-based systems. Strong documentation, training, and cross-functional communication background.

Technical Skills

Platforms: Windows Server 2024 and earlier, Linux, VMware ESXi, Microsoft 365, Azure Entra ID (AD)

Networking: DNS, DHCP, VPN, VLANs, iDRAC, ILO, Switches, Firewalls, Duo SSO, Remote Access, Fortinet

ERP Support: QAD ERP (Legacy MFG/Pro), Sage MAS500, DocLib, FormTrap, Label systems, Workflows

Infrastructure: SANs (Nimble, Tegile, HP, Dell), Datto, Veeam, DriveStrike, Exchange (Hybrid), Backup Exec

Scripting/Tools: Active Directory, SharePoint, PowerShell, Crystal Reports, RMM & Ticketing systems

Security: Endpoint Protection, Ransomware Recovery, TL9000 Compliance, Auditing, SIEM Logs

Certifications & Training

- MCP, MCSE, VCP, A+, Network+, Security+, Server+, Storage+, Linux+, CEH (40 hours), CNSE

Notable Strengths

- Cross-platform IT generalist with deep experience in infrastructure and app integration
- Skilled at mentoring, documenting systems, and supporting hybrid IT environments
- Trusted advisor for small business leaders, department heads, and C-level executives
- High availability mindset; calm under pressure; resourceful and adaptable

What Tim Offers a Future Employer

- 40+ years of battle-tested, hands-on IT experience
- Ability to build, document, and manage entire infrastructures solo
- Comfort with both legacy systems and modern hybrid environments
- High responsiveness, mentorship, and 24/7 availability mindset
- Proven record of cost savings, vendor negotiation, and project delivery

Peer Feedback Highlights

"Solution-oriented, highly reliable, always available."

"Excellent at documentation, planning, and execution."

"Trusted to manage infrastructure under pressure."

"Strong mentor, loves solving problems, very passionate."

Professional Experience

IT Manager / Sr. Network Administrator

Canoga Perkins Corp - Chatsworth, CA

Sep 2018 - Present

- Sole in-house IT resource overseeing all infrastructure after outsourcing of Tier 1 support
- Manage VMware virtualization, SAN storage, backups, firewalls, DNS/DHCP, Active Directory

- Coordinate with MSP and ERP consultants to support hybrid MS365, Duo SSO, SharePoint
- Support legacy QAD ERP system including DocLib, FormTrap, and label printing workflows
- Maintain security posture, disaster recovery plans, licensing, and system documentation

IT Manager / Systems Administrator

Natren Inc - Westlake Village CA

Oct 2017 - Sep 2018

- Built new datacenter with SAN and VMware; replaced legacy multi-site infrastructure
- Supported Dynamics, packaging systems, and networked printing in regulated environment
- Oversaw backups, Microsoft licensing, Office 365, user access, and SharePoint migration

IT Senior Server Engineer

Valley Presbyterian Hospital - Van Nuys CA

Jun 2017 - Sep 2017

- Monitored and managed hospital Windows server environment for optimal performance
- Configured and administered VMWare, SAN and virtual Microsoft Server environment
- Applied expertise in Active Directory, Group Policy and NTFS permissions to ensure security
- Resolved wide variety and large number of network, server and computing support issues daily

IT Director / Infrastructure Architect

Avjet Corporation - Burbank, CA

Feb 2005 - Feb 2017

- Directed IT for multi-site aviation firm supporting high-net-worth clients and aircraft systems
- Managed MAS500, FOS, FlightPak, Exchange, DNS, backups, executive AV and remote access
- Led system upgrades, documentation, IT policy, software licensing, and vendor management

Earlier Career Roles (Selected)

- IS Manager, SL Industries / Condor DC Power (2001-2004)
- IS Administrator, Carson Industries (1999-2001)
- Computer Manager, Brandon International (1995-1998)
- Systems Analyst, Price Books and Forms (1990-1995)
- Sales Manager, Kenfil Distribution (1988-1990)
- Systems Analyst, KeyData Technology (1987)
- Sales Manager, Computer Tech (1986-1987)
- Director of Training, Softeam / Ingram Micro (1985-1986)
- Programmer / Instructor / ACS Computers (1984)
- Instructor, Hands-On Computer Schools (1982-1983)
- Tech Support Manager, Delphi Systems (1981-1982)
- Apple Store Manager, ComputerMart (1980-1981)
- COBOL Programmer, City of Hope (1979-1980)
- RPG Sys/3 Programmer, City of Baldwin Park (1979-1980)
- Apple Lab Tech, Mt San Antonio College (1978-1980)
- Missionary, Costa Rica, Honduras, Panama, Nicaragua (1976-1978)
- IBM Sys/3 Operator, Federated Sales Company (1975)